

### Why use this report...

Stay informed about potential COVID-19 claims activity and volume with insights from the Weekly COVID-19 Update.

In advance of the detailed Monthly Analytic Report, on a weekly basis you will have insight into Coronavirus-related data including:

- Weekly test volume
- Weekly claimants
- Adjudicated claim amounts

In addition, the weekly update provides information on:

- Telemedicine related claims (COVID-19 as well as non-COVID related services)
- Overall medical claim activity

Weekly Updates contain high level information on overall claims and telemedicine claims (both Coronavirus and non-Coronavirus) to provide insight into pattern changes. COVID-19 Monthly Reports more fully explore the types of services and population being impacted during the pandemic. We will continue to refine and expand the data within these views as we monitor changes that may impact the analysis.

### Additional Resources....



You can find more information on COVID-19 at these links

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

<https://www.cdc.gov/coronavirus/2019-ncov/about/steps-when-sick.html>

<https://www.aetna.com/individuals-families/member-rights-resources/covid19.html>



### Things to consider when reviewing the data...



#### Reporting is based on the primary diagnosis code on a claim



Standard codes and coding guidance have rapidly evolved. While health care institutions adjust to new codes and coding changes, claims may be understated based on:

- Provider variance in understanding billing guidance
- Inability to confirm diagnosis due to testing limitations
- Test results received by provider post-claim submission
- No claim submission (e.g., testing covered by public health entity or inpatient)
- Claim submission prior to the introduction of COVID-19 specific ICD-10 codes



Claim counts in this report represent the number of claims processed each week. If a claim is paid in one week and then adjusted in a subsequent week, the claim will be counted in each week

### What codes are used in the weekly update....

The following diagnoses and procedures are used to identify likely COVID-19 related claims in this update:

**COVID-19- Specific Diagnosis Codes** - New World Health Organization codes for COVID-19 cases released April 1, 2020. Widespread adoption expected to take time:

**U07.1** - COVID-19 confirmed cases

**U07.2** - Unconfirmed suspected cases not expected to be billed.

**Coronavirus Diagnosis Codes** - Providers were guided to bill these in the initial outbreak:

**B97.29** - Other coronavirus as the cause of diseased

**B34.2** - Coronavirus infection, unspecified

**Exposure Diagnosis Codes** - Pre-existing codes used for COVID-19 screenings and for non-confirmed/non-presumptive cases. Because these codes may also be used for suspected exposure to other biological agents and viral communicable diseases, some billing may be for non-COVID related scenarios:

**Z03.818** - Suspected exposure to other biological agents ruled out

**Z20.828** - Exposure to other viral communicable diseases

**Testing Procedure Codes** - Codes used to identify COVID-19 and antibody testing: **86328, 87635, 86769, C9803, 0202U, U0001, U0002, U0003, U0004, G2023, G2024**

**Telemedicine** - Metrics include Teladoc as well as community based providers performing approved telemedicine services

**These codes represent our current best efforts to identify likely COVID-19 activity, reflected in this update.**

Actual paid claim amounts may vary from this report once claims are finalized. The information in this report is intended to provide weekly insights as a leading indicator based on the information available, which may differ from final results.  
**Data in this report is from March 1 to current (excluding graphs)**

### COVID-19 Claims Activity

What claims have been adjudicated for COVID-19 related diagnoses and/or testing?

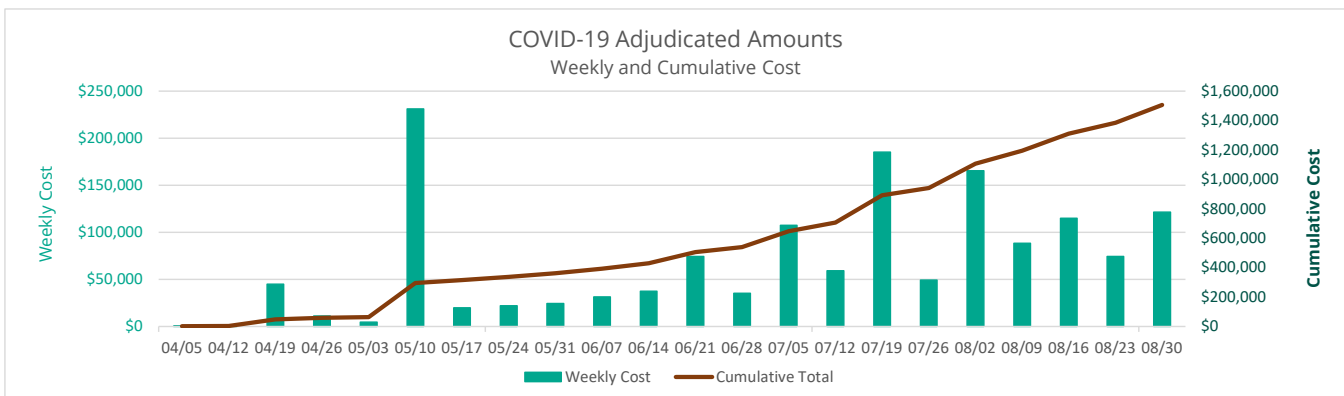
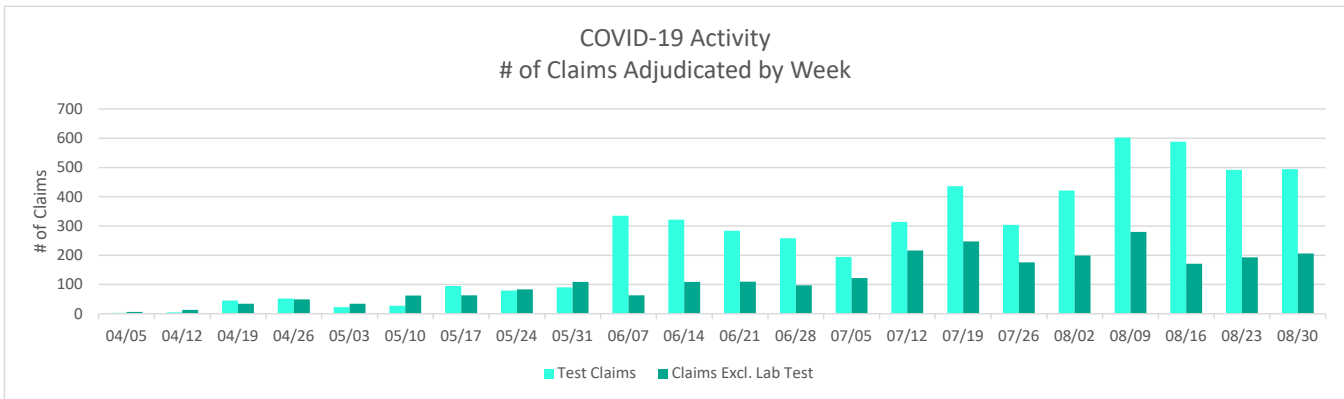
Use these insights to:

- ✓ Monitor estimated weekly plan expenses associated with COVID-19
- ✓ Understand the relative impact on overall claim spend

### At a glance

	COVID-19 paid	# of Tests	Unique Claimants Excluding Lab Tests	Unique Claimants Lab Tests
<b>Current Week</b>	\$121,594	494	187	469
<b>3/1 - 8/30</b>	\$1,506,088	5,464	1,727	4,125

How does this week compare to previous weeks?



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## Telemedicine Monitor

What is the recent Telemedicine claims activity?

Use these insights to

- ✓ Review monthly growth of both Teladoc and community based providers providing approved telemedicine services
- ✓ Understand trends driven by COVID-19 related claims verses overall utilization for non-virus related conditions

## At a glance



**COVID-19 telemedicine paid**

**Current Week**

\$3,656

**3/1 - 8/30**

\$42,969



**Non COVID-19 telemedicine paid**

\$154,568

\$3,304,189



**COVID-19 telemedicine claims**

34

471

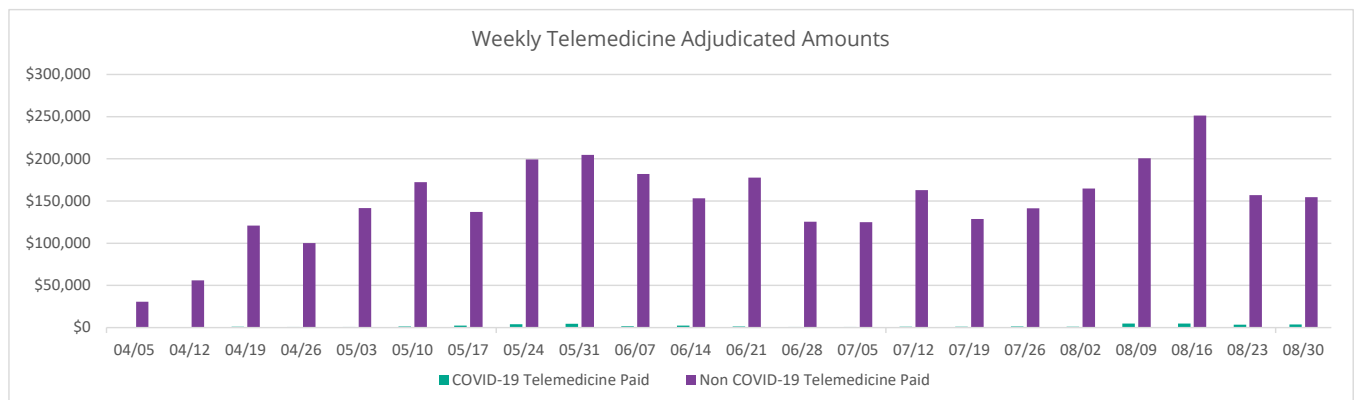
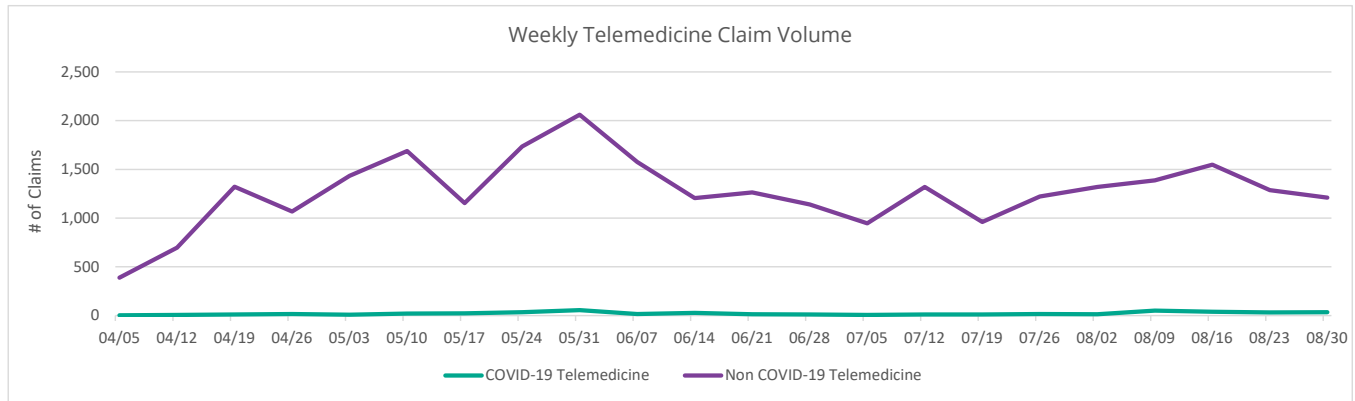


**Non COVID-19 telemedicine claims**

1,210

28,160

## How is Telemedicine changing over time?



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## Total Weekly Adjudicated Claims

What is the overall adjudicated claim activity on a weekly basis?

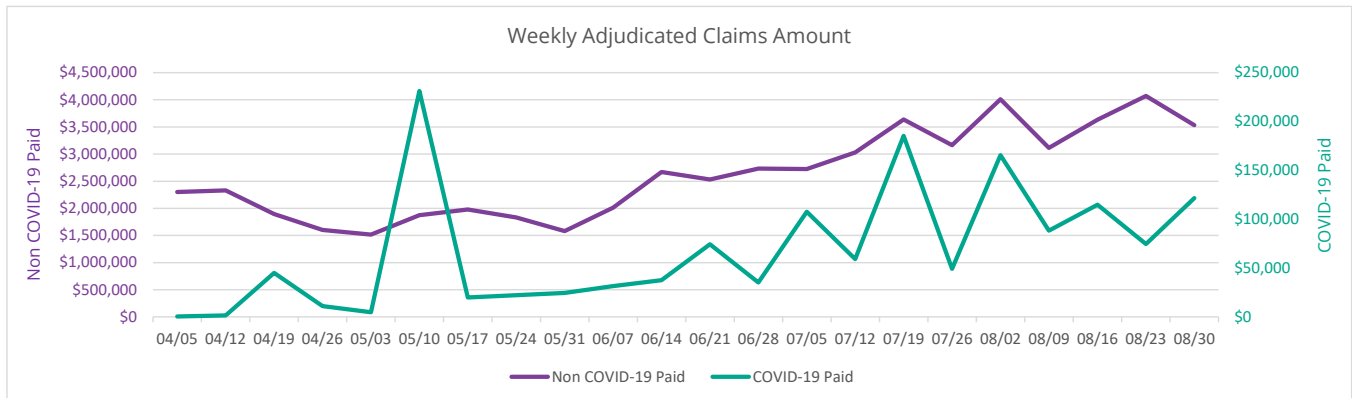
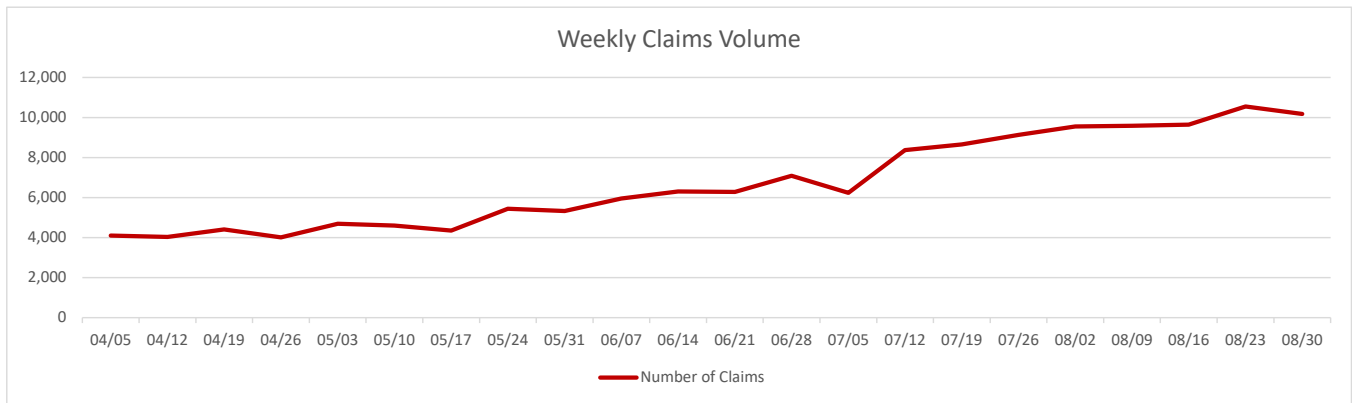
Use these insights to:

- ✓ Monitor weekly changes in claim levels for COVID-19 vs. other claim expenses
- ✓ Review how weekly claims are trending compared to anticipated levels or prior year experience

## At a glance



How does this week compare to previous weeks?



## By the numbers

What are the COVID-19 activity details by week?

Week Ending	# of Claimants*			# of Claims			Adjudicated Amount		
	Non-tests	Tests	Total	Non-tests	Tests	Total	Non-tests	Tests	Total
03/08	6	0	6	6	0	6	\$939	\$0	\$939
03/15	0	0	0	0	0	0	\$0	\$0	\$0
03/22	3	0	3	3	0	3	\$401	\$0	\$401
03/29	2	1	3	2	1	3	\$96	\$51	\$148
04/05	6	3	9	6	3	9	\$258	\$154	\$412
04/12	10	5	15	13	5	18	\$1,309	\$257	\$1,566
04/19	17	45	62	34	45	79	\$42,714	\$2,166	\$44,880
04/26	28	51	79	49	52	101	\$7,881	\$3,213	\$11,094
05/03	28	22	50	34	23	57	\$3,231	\$1,392	\$4,623
05/10	45	27	72	62	27	89	\$228,666	\$2,554	\$231,220
05/17	48	92	140	63	95	158	\$11,230	\$8,522	\$19,752
05/24	68	76	144	83	79	162	\$14,681	\$7,398	\$22,079
05/31	91	87	178	109	90	199	\$16,542	\$7,942	\$24,484
06/07	55	326	381	63	335	398	\$9,907	\$21,526	\$31,433
06/14	91	310	401	109	322	431	\$15,701	\$21,730	\$37,431
06/21	93	279	372	110	284	394	\$53,872	\$20,553	\$74,425
06/28	87	250	337	97	258	355	\$14,268	\$21,022	\$35,290
07/05	91	190	281	122	194	316	\$91,452	\$16,081	\$107,533
07/12	198	304	502	216	314	530	\$31,899	\$27,199	\$59,098
07/19	226	421	647	247	436	683	\$147,987	\$37,298	\$185,285
07/26	164	297	461	176	304	480	\$22,318	\$26,891	\$49,209
08/02	187	408	595	199	421	620	\$127,901	\$37,609	\$165,511
08/09	249	576	825	280	602	882	\$34,378	\$53,974	\$88,351
08/16	162	546	708	171	588	759	\$49,857	\$65,036	\$114,893
08/23	185	464	649	193	492	685	\$30,273	\$44,163	\$74,436
08/30	187	469	656	206	494	700	\$77,840	\$43,754	\$121,594